# Key Layout and Operation

# Fixed Function Keys



# Preprogrammed Programmable Function Keys



Display and dial up to ten last dialed external phone numbers.

Show the list of external and internal incoming calls.

# Navigation Keys



Press ∧: Scroll upwards Longpress  $\wedge$ : Jump to beginning of the list Press OK: Confirm input or perform action

Release Call. Redial and Call

List are default settings and

can be programmed with different functions.

Press  $\lor$ : Scroll downwards Longpress  $\lor$ : Jump to end of the list

Press Back: Cancel function, delete character left of cursor, go up one menu level

# Using your OpenScape Desk Phone IP



#### Lock or Unlock the Phone

You can prevent, for example, unauthorized dialing of external numbers and accessing your mailbox during your absence. You get the corresponding code from the administrator.

- 1. Press Settings.
- Select "PIN / COS?" and press OK. 2.
- Select "Change COS?" and press **OK**. 3.
- Enter code for unlock and press OK. 4.
- 5. Press Settings to return to phone mode.

#### **Save Appointments**

You can configure your phone to call you to remind you about appointments. You must save the required call times. You can do this for the next 24 hours.

- 1. Press Settings.
- Select "Reminder?" and press OK. 2.
- Select "New Reminder?" and press OK. 3.
- 4. Enter a 3-digit or 4-digit time, such as 845 (= 8.45 a.m.) or 1500 (= 3.00 p.m.) and press OK.
- Select "Save?" and press OK. 5.
- 6. Press **Settings** to return to phone mode.

#### **Use timed Reminders**

You have saved a reminder which exceeds.

- 1. Lift handset. The appointment is shown.
- 2. Hang up.

#### Activate or Deactivate "Do not disturb"

If you do not wish to take calls, you may activate "Do not disturb". Internal callers hear the ring tone and the message "Do not disturb". External callers are redirected to the attendant console.

- 1. Press Settings.
- Select "Feature settings?" and press OK. Select "Do not disturb?" and press OK. 2.
- 3.
- 4. Select "Activate?" or "Deactivate?", and press OK.
- 5. Press Settings to return to phone mode.

# OpenScape Desk Phone IP 35G Desk Phone IP 35G Eco **OpenScape** 4000 HiPath 4000

#### Quick Reference Card



Copyright © Unify GmbH & Co. KG 01/2015 Hofmannstr. 51. 81379 Munich/Germany All rights reserved. Reference No.: A31003-D3500-U108-1-7619

# Using your OpenScape Desk Phone IP

#### Place a Call

- Lift handset and dial number, or
- dial number and lift handset, or
- for handsfree call: dial number.

If en-block dialing is activated (like a mobile phone): press **OK** terminatory.

#### Answer a Call

- Lift handset, or
- for handsfree call: press Speaker.

#### End a Call

- Hang up, or
- to end a handsfree call: press Speaker.

#### Activate Callback while calling

- 1. Enter an internal phone number and press OK.
- 2. If there is no answer or the line is busy: select "Callback?" in context menu and press **OK**.

#### **Redial a Number**

- 1. Lift handset or press Speaker.
- 2. Select "Last number redial?" and press **OK**.

#### Make a Conference Call

- 1. During a call with party A, select "Start conference?" in the context menu and press **OK**.
- 2. Enter the phone number of party B and press OK.
- 3. Once connected with party B, select "Conference?" in the context menu and press **OK**.

You are connected now in a conference with party A and B.

#### Hold or Retrieve a Call

- During a call select "Consultation?" in the context menu or press "Consult" key and press OK.
- To retrieve a call: select "Return to held call?" in the context menu and press OK.

## Transfer a Call

Transfer without consultation:

- 1. During a call with party A, select "Start transfer?" in the context menu and press **OK**.
- 2. Dial phone number of party B and press **OK**.
- When the phone starts ringing, select "Complete transfer?" and press OK.
- 4. Hang up.

#### Transfer with consultation:

- 1. During a call with party A, select "Consultation?" in the context menu and press OK.
- 2. Dial phone number of party B and press **OK**.
- 3. Announce the call to party B and hang up.

# Using your OpenScape Desk Phone IP cont.

## Dial a Phone Number from Call Log

- 1. Press  $\lor$ .
- 2. Select "Unanswered Calls?", "Incoming Calls?", or "Outgoing Calls?" and press **OK** .
- 3. Select phone number and press **OK** to dial.
- 4. Select "Output?" and press **OK**.

## Programm or edit Call Forwarding

- 1. Press Settings.
- 2. Select "Destinations?" and press OK.
- 3. Select "Call forwarding?" and press **OK**.
- 4. Select "Next forwarding type?" and press **OK**.
- 5. Select "Enter destination:" and press **OK**.
- 6. Enter the destination number and press **OK**.
- 7. Select "Save?" and press OK.

## Activate Call Forwarding for All Calls

- 1. Press  $\lor$ .
- 2. Select "Act. FWD-FIXED" and press OK .

#### Save a Phone Number to a Key

Prerequisite: You have programmed a key with the function "Direct station select" (see below).

- 1. Press Settings.
- 2. Select "Destinations?" and press OK .
- 3. Select "Direct Station Select?" and press **OK** .
- 4. Press the configured direct station select key.
- 5. Enter phone number and press **OK** to confirm.
- 6. Select "Save?" and press OK .

## Save a Function to a Key

- 1. Press Settings.
- 2. Select "Key function?" and press OK .
- 3. Press the programmable key.
- 4. Select "Change?" and press OK.
- 5. Select "More features?" and press OK .
- 6. Select desired function and press **OK** .
- 7. In some cases: enter additional parameters and press OK.
- 8. Select "Save?" and press OK .

#### Adjust the Phone

- 1. Press Vol.+.
- Select "Ringer volume?", "Ringer tone?", "Display contrast?", "Open listening?", or "Alert tone?" and press OK.
- 3. Press Vol.+ or Vol.- for adjusting.

# Further helpful Features of your OpenScape Desk Phone IP

Your OpenStage provides much more helpful features. See below a small selection with short descriptions. Detailed information you will find in the respective operating instructions.

#### Labeling Keys

You can label the keys of the OpenStage 15 with the programmed phone numbers or functions either manually or by means of the "Online-Labeling Tool". Please, find the labeling tool under: http://wiki.unify.com/wiki/KLT.

Select the appropriate key labeling tool in your language. You can use the tool online via the browser or download it for local use.

#### **Multi-Line**

The programmable keys on multi-line phones function as trunk keys. Each key programmed with the "Line" function corresponds to a line. This means up to 6 line keys can be configured on the OpenStage 15.

Lines can be used as a Private, Shared, or Direct call line.

#### **Retrieve Voicemail Messages**

Depending on your communication platform and its configuration, you can use this application to access received callbacks and messages from OpenScape Xpressions.

If your system is appropriately configured, you can call the voice mailbox directly and immediately play back the stored messages.

## **One-Number-Service (ONS)**

If your phone is part of an ONS group, you can be reached on all other phones in this group as well as on your own phone. To set up an ONS group, contact your service personnel.

An ONS group may consist of up to three phones, whereby one group member can be an external phone (such as a mobile phone).