

OpenScape Voice User guide for OpenStage SIP 20 phones

Transfer

- You are on a call
- Choose **Consult** from the on screen menu by pressing OK
- Dial another number and either
 - Wait for answer announce then hang up
 - If the call is not wanted choose **Drop and return**
 - Hangup to transfer

Transfer – Blind

- You are on a call
- Choose **Blind transfer** from the on screen menu and press OK
- Dial another number and press OK
- The call is transferred immediately

Call Pickup

- Another phone in you group is ringing
- The screen will prompt for a call pick up, Press OK

Call Park

- You are on a call
- Choose **Consult** from the on screen menu by pressing OK
- Dial *56 and listen to the announcement
- Your call is now parked

Park Retrieve

- Your phone is free
- Dial #56 and dial the park location then #
- Your call is now retrieved

The following feature need to be pre-programmed.

Broadcast

- *87 + X where X = paging zone

1-way intercom

- *80 + XX where XX=destination shortcut

2-way intercom

- *88 + XX where XX=destination shortcut