Key Layout and Operation

Function Keys and Audio Keys – Default Configuration



Mode Keys and TouchSlider





Open Context Menu

If the context menu isn't shown, you can access the context menu by pressing the right arrow key on the TouchGuide.



The left arrow key escapes the selected option or function.

Key Layout and Operation

Function Keys and Audio Keys – Symbol Configuration



Icon Overview

Display Icons in Idle State

Icon	Explanation
$\mathbf{\nabla}$	You have received one or more new messages
(≄	One or more new entries have been added to the call lists
Ļ,	Call Forwarding is activated for all calls
X	Ring tone is deactivated
X	Remote maintenance is activated
4	Do not disturb is activated
	Phone lock is activated
*	Bluetooth connectivity is activated
<u>c</u> 2	A mobile user is logged on to the phone

Display Icons during a Call

Icon	Explanation
~	Call is active
~	Call has been disconnected
$\dashv \vdash$	You have placed the call on hold
⊢	Your call partner has placed the call on hold
A	Secure voice connection
ĥ	Insecure voice connection



OpenStage 60/80 SIP OpenScape Voice Single Line Configuration

Quick Reference Card



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Using your OpenStage

Place a Call

- Lift handset, dial number and press (), or
- dial number and lift handset. or
- for handsfree call: dial number and press 🛞.

Answer a Call

- Lift handset, or
- for handsfree call: press .

End a Call

- Hang up, or
- to end a handsfree call: press

Use the headset

- Place a call: dial number and press 🙉.
- Answer or end a call: press [].

Redial a Number

- 1. Select "Redial" in the context menu and press 🛞.
- 2. Lift handset to use handset mode.

Hold or Retrieve a Call

- During a call press pre-programmed Hold key.
- To retrieve a call: press pre-programmed Hold key.

Make a Conference Call

- 1. During a call with party A, press pre-programmed Conference kev.
- 2. Enter the phone number for party B and press 🚱.
- 3. Once connected with party B, press pre-programmed Conference key.

You are now connected in a conference with party A and B.

Transfer a Call

Blind transfer (no consultation):

- 1. During the call with party A, select "Blind transfer" in the context menu and press .
- 2. Enter the phone number of party B and press 🚱.

Semi-attended transfer (transfer while ringing):

- 1. During the call with party A, press pre-programmed Transfer kev.
- 2. Enter the phone number of party B and press 🛞.
- 3. When the phone starts to ring, select "Complete transfer" and press $\overline{\mathbb{N}}$.

Attended transfer (with consultation):

- 1. During the call with party A, press pre-programmed Transfer kev.
- 2. Enter the phone number of party B and press .
- 3. Announce the call to party B.
- 4. Select "Complete Xfer" in the context menu and press 🐵.

Using your OpenStage

Programm Call Forwarding

- 1. Press pre-programmed Call Forwarding Key.
- 2. Select "Set a forwarding destiantion" and press .
- 3. Enter the destination number and press 🐼. 4. Select "Save&Exit" in the menu and press 🐼.
- 5. Press (\equiv) to return to phone mode.

Turn Call Forwarding on or off for All Calls

• Press 🔄 for turning Call Forwarding on/off.

Dial from the Call List

- 1. Press (1=).
- 2. The "Missed" tab will appear first, press 🕞 repeatedly for "Dialed", "Received", or "Forwarded" tabs.
- 3. Select the desired phone number and press .

Activate Callback while calling

- 1. Enter the destination phone number and press 🐵.
- 2. If there is no answer or the line is busy: select "Callback" from the context menu and press Θ .

Deflect a Call while ringing

- 1. Select "Deflect" from the context menu and press Θ .
- 2. Enter a destination phone number and press 🛞

Use Mute during a call

• Press 🗶 for turning mute on or off.

Switch to Speakerphone Mode during a Call

- US mode: press and hang up.
- Default mode: hold down 🖾 until you hang up.

Switch to Handset Mode during a Call

• Lift handset.

Save a Function to a Key

- 1. Press and hold the desired programmable key until a popup appears.
- 2. Press 🚯 to confirm entering programming mode.
- Select "Normal" or "Shifted" and press 🐼. 3.
- Select desired function and press S. 4.
- Define an appropriate key label and press 🐼. 5.
- In some cases: enter additional parameters and press . 6.
- Select "Save&Exit" in the context menu and press . 7. 8. Press (=) to return to phone mode.

List of Programmable Functions

Function	Explanation
Unallocated	Clears the key
Selected dialing	Dials a pre-defined number
Repeat dialing	Calls the last dialed number
Forward all calls	Forwards all incoming calls
Forward no reply	Forwards calls only if they are not answered
Forward busy	Forwards calls only when the line is busy
Ringer off	Switches the ringer off/on
Hold	Places a call on hold
Alternate	Switches between two calls
Blind transfer call	Transfers a call without consultation
Transfer call	Transfers a call with consultation
Deflect	Deflects a call to another destination
Shift	Switches to the shifted key level
Conference	Places a conference call
Headset	Answers a call using the headset
Do not disturb	Switches the ringer off; callers hear the busy signal
Group pickup	Picks up a group call
Repertory dial	Dials pre-defined numbers and control sequences
Show phone screen	Toggles features hosted by OpenScape Voice
Mobility	Login/Logoff for mobile users
Directed pickup	Picks up another ringing phone
Callback	Requests an automatic call back (busy/no answer)
Cancel callbacks	Cancels a callback request
Consultation	Puts an active call on hold and provides a prompt for dialing
DSS*	Dials a pre-defined internal number
Call Waiting	Notifies of a second incoming call while in active call
Immediate ring	Ringing keyset line without delay (Executive/Assistant configuration)
Preview	Preview line details for shared lines
AICS Zip tone*	For headset operation only: auto answer and alert tone
Start application	Launches an application (short cut)
Built in fwd	Turns Call Forwarding on/off

* only visible if provided by admin